RINGBYNAME IS PACKED WITH CLOUD FEATURES

TO HELP YOU WIN AND KEEP MORE BUSINESS

By delivering the capabilities of a PBX through the internet, RingByName is capable of providing incredibly powerful functions and VoIP phone system features at a fraction of the cost of legacy solutions.

SERVICE

- Protocol: SIP
- Audio Codecs: G.722, G.729, G.711, OPUS, SPEEX
- Video Codecs: H.263. H.264
- Fax over IP: T.38

TRADITIONAL PHONE FEATURES

- Caller ID Number
- Caller ID Name
- Call Waiting + Caller ID
- 911 Emergency Calling
- Blind Call Transfer
- Attended Transfer
- Three-Way Calling
- Do Not Disturb

Management Controls

- Online Management
- Multi-Tenant Support
- Reporting and Analytics
- Remote Device Provisioning
- Granular User Permissions
- Operator Panel Presence

Voicemail

- Unlimited Voicemail Capability
- Voicemail notification to Email
- Voicemail notification to mobile application
- Individual Custom Greeting
- Remote Voicemail Access

Call Routing

- Advanced Follow Me Services
- Call Forwarding
- Internal/ External Transfer
- Hunt Group/ Department Rollover

Next Generation Features

- Voicemail to Email
- SMS Messaging
- Text-to-Speech Engine
- Browser Plugin for Click-to-dial
- Global Directories
- Office 365 Integration
- Salesforce Integration

Answering & Call Handling

- Automated Custom Tree
- Fully Customizable Greetings
- Welcome Back Routing™
- Greet By Name ™
- Call Parking
- Call Forwarding

- Intercom Paging
- DID Support
- Notification to Cell Phone
- Busy Line Feature (BLF)
- Call Blocking (Blacklist)
- Remote Call Pickup

Contact Center

- Agent Queues
- Agent Control of Status
- Call Screening
- Call Monitoring
- Call Barge
- Call Whisper
- On Hold Time Reporting
- Manager Monitoring Screen

Optional Modules

- Email to Fax, Fax to Email
- Call Recording (Inbound/ Outbound)
- Audio Conference
- CRM

R!ngByName®
Way more than a business phone service.

Call us today
855-345-7464